

Moni Rossi GmbH – Terms and conditions

Registration / Course Booking: Your registration is binding and guaranteed once payment has been received. Registration must always be submitted in writing via www.monirossi.ch.

Course Fees: The course fee is payable upon booking the course.

Indoor Pool Admission: Admission to the indoor pool is not included in the course fee and must be paid separately at the pool entrance. (A 10-entry pass or annual membership may be more economical). Children under the age of 10 must be accompanied by an adult (accompanying persons are also subject to admission fees). **Exception:** Hallenbad Seefeld Lachen — admission is free.

Course Dates: All course times and dates are published on our website. In general, swimming lessons do not take place during Swiss school holidays or on public holidays.

Missed Lessons: If individual lessons cannot be attended, it is possible to make up for them on other days — this also applies in cases where a medical certificate is provided. Please ensure the correct course level when rescheduling! Missed lessons cannot be transferred to another semester and are non-refundable.

Course Cancellation: If a booked course cannot be attended, please notify us immediately so the spot can be offered to someone on the waiting list. No refunds will be issued for cancellations during an ongoing course.

Course Categories: Course categories are managed independently. Claims and credit balances can only be redeemed within the same category.

Private Lessons: Private lessons cancelled less than 24 hours before the scheduled time will be charged in full.

Insurance: Insurance coverage is the responsibility of the participants or their parents.

Follow-up Courses: Please register for each new semester via our website: www.monirossi.ch.

Safety Regulations: The rules of the respective indoor pool must always be observed which includes regulations for clothing on the poolside and in the pool.

Indoor Pool Closure: In the event of pool closure due to safety reasons (e.g., technical defects), no refunds will be issued.

Opt-Out for Photo and Video Recordings: From time to time, photos and videos are taken during our courses for use on our website and social media channels. By registering for a course, you agree to this use, provided your child is not clearly recognizable. If you prefer your child not to appear in such media, please notify us in writing at: info@monirossi.ch. In this case, we will ensure your child is not visible in any photos or videos.

Questions: All inquiries must be submitted in writing to: info@monirossi.ch. Due to time constraints and our best practice policies, conversations between adults and our instructors at the pool during lesson time are not possible.

Inwil, 14. April 2025